

Full Cancellation Policy

www.manor-farm-cottage.co.uk

Deposits, Cancellations and Transfers

A deposit of 30% of the Holiday Rental fee is payable at the time of the booking, the balance being due nine weeks before the Commencement date.

Should we not receive the balance by the due date then we will attempt to contact you using the contact details with which we have been supplied, but it nonetheless remains your responsibility to ensure the balance is paid on time. If we have still not received the balance one week after the due date, then the booking will be deemed to have been cancelled, the deposit will be forfeit and we will be free to rebook the property.

When a booking is cancelled, the percentage of the booking fee charged as a cancellation fee (i.e. not refunded) will depend upon the amount of time still to elapse before the arrival date as per the following table

- 0-2 weeks 100% of booking fee
- 3-4 weeks 75% of booking fee
- 5-7 weeks 50% of booking fee
- 8-12 weeks 30% of booking fee
- 13 or more 20% of booking fee

In the case of transfers, there is no penalty provided the new booking fee is transferred to an alternative date. If the new booking fee exceeds the price of the old one the difference will be applied. If the new booking fee is less than the difference is forfeit as a transfer fee.

However, if we manage to rebook the property following a cancellation, the deposit and/or booking fee will be reimbursed.